



Kansas Department of Transportation Partners with FlowWright to Replace and Upgrade Complex Workflow Automation

“We felt that FlowWright had the capabilities we needed and that they could do the job.”

Cindy Wade
RWM Support Manager,
Kansas Department
of Transportation

An Open Selection Process for Workflow Automation

The Kansas Department of Transportation oversees road and bridge construction and management; administers federal funds, and provides transportation planning, data collection, and evaluation for the Sunflower state. With more than 2,000 employees serving a population of nearly 3 million, the Kansas DOT relies on workflow to automate internal processes. The workflows, which have an audit and compliance component, support human resources, maintenance requests, construction processes, and more.

The Kansas DOT faced the shutdown of the 43 workflows that had been developed over 20 years due to changes with its providers, K2 and Microsoft's InfoPath. K2 was going through a transformation that required recreating existing workflows, and Microsoft had announced it would cease support for InfoPath. Faced with the need to transition the workflows, the department issued an RFP to explore options.

FlowWright proved to be the highest-rated technically and best matched the budget based on the services that would be provided. During the selection process, the DOT requested a demonstration from bidders to see the potential of the systems proposed. FlowWright eagerly stepped up and presented an integrated workflow.





Solution for a Seamless Workflow Transition

The initial project included transferring 43 workflows seamlessly without disruption to users. FlowWright created a new user interface modeled after the existing one to ease the transition.

Transferring and Testing

The FlowWright team worked closely with the DOT to train employees to use the new system and was on-site throughout the transfer to address any concerns and prevent disruption. Throughout the process, FlowWright worked closely with DOT staff on testing the workflows as they went online to ensure that they worked properly.

Foundation for the Future

All 43 of the previously established workflows are now fully functional. DOT Staff have moved ahead and are creating 3 new workflows while actively looking for other automation improvements and opportunities.

FlowWright's **Low-code BPMS** provide digital transformation capabilities to local, state, and national governments. Our solution covers:

- Automating processes that require interaction with the public
- Automating internal processes
- Generating reports and analysis
- Demonstrating Compliance

Internal processes are readily automated, with government web pages serving as the starting point for employees to fill out forms and initiate certain processes.

These can be used for:

- HR Processes; including Onboarding, Terminations and Time Sheets
- Work orders
- Highway access permit
- Project authorizations
- User id request
- Equipment evaluation
- Services and repairs

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“We appreciate the customer service, being able to get questions answered quickly, and being able to access documentation as needed.”

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